

Gigaset

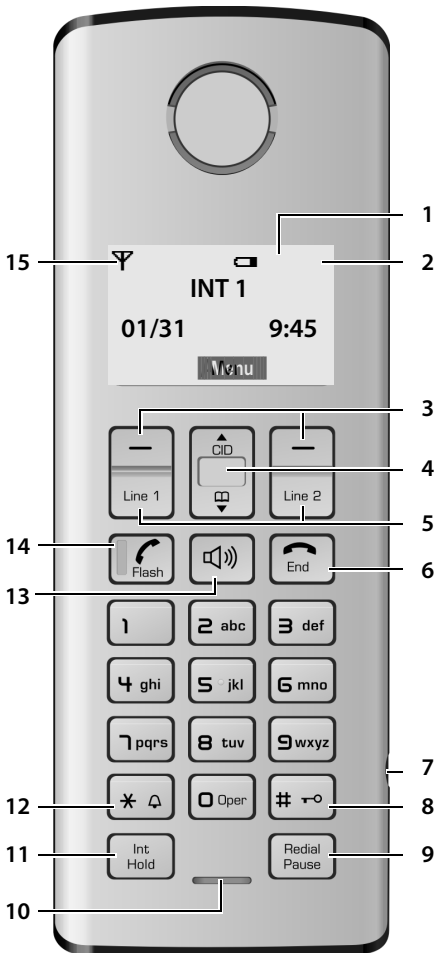
C285

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The handset at a glance



- 1 **Display** in idle status
- 2 **Charge status of the batteries** (page 2)
- 3 **Display keys** (page 14)
- 4 **Control key**
 - Access to Calls list.
 - Access to directory.
- 5 **Line keys**
 Answer an incoming call for Line 1/Line 2.
 Make a call from Line 1/Line 2.
 Start a second call from Line 2 while telephoning from Line 1 (page 26).
- 6 **End Call key, On/Off key**
 End call, cancel function, return to idle status, activate/deactivate handset (press and hold in idle status).
- 7 **2.5-mm socket** (mono) for headset
- 8 **Pound (#) key**
 Enter # symbol.
 Keypad lock on/off (press and hold in idle status).
- 9 **Redial/Pause key**
 Switch between uppercase and lowercase letters for text entry.
- 9 **Redial/Pause key**
 Open redial list (in idle status) or insert a dialing pause (when editing a number).
- 10 **Microphone**
- 11 **Intercom/Hold/Conference key**
 Set up an internal call (page 26).
 Switch between an external call and internal party (handset/base station, page 28), or transfer a call during an external call (page 27).
 Set up a conference call between an external line and an internal party (handset/base station, page 28). Press and hold the key in hold-intercom mode.
- 12 **Star (*) key**
 Ring tone on/off (press and hold).
 Switch temporarily to tone dialing (DTMF).
 Switch between AM and PM during time setting.
 Change Calls list display format.
- 13 **Handsfree key**
 Answer or place a call in speaker mode.
 Switch between speaker on and speaker off (in off-the-hook mode).
- 14 **Talk/Flash key**
 Answer or start a call.
 Key flashes: incoming call.
 Add a flash (in the directory).
 Send FLASH (when off the hook).
- 15 **Reception indicator** (page 2)

Note:

Pictures in this user manual may differ from the actual product.

Overview of handset's display icons






Reception indicator

Handset is linked with the base station.
Flashes: the handset is out of range or not registered



Charge status of the batteries

 (empty to full)
 flashes: batteries almost empty
 flashes: batteries charging



Is shown when the respective line is off the hook, in external talk mode, in use mode or on hold.



Is displayed in the Calls lists to show the line on which the call came in.



Off-Hook

Outgoing call initiated or during a call.
Flashes: indicates incoming call, L1CALL / L2CALL in the display header shows the line of the incoming call



Calls list icon

Entries stored in the Calls list.
Flashes: New missed calls in the Calls list



Voice mail envelope

At least one new message on voice mailbox



Handsfree icon

Handsfree mode activated



Ringer off icon

Ring tone volume of handset is turned off



Answering machine icon

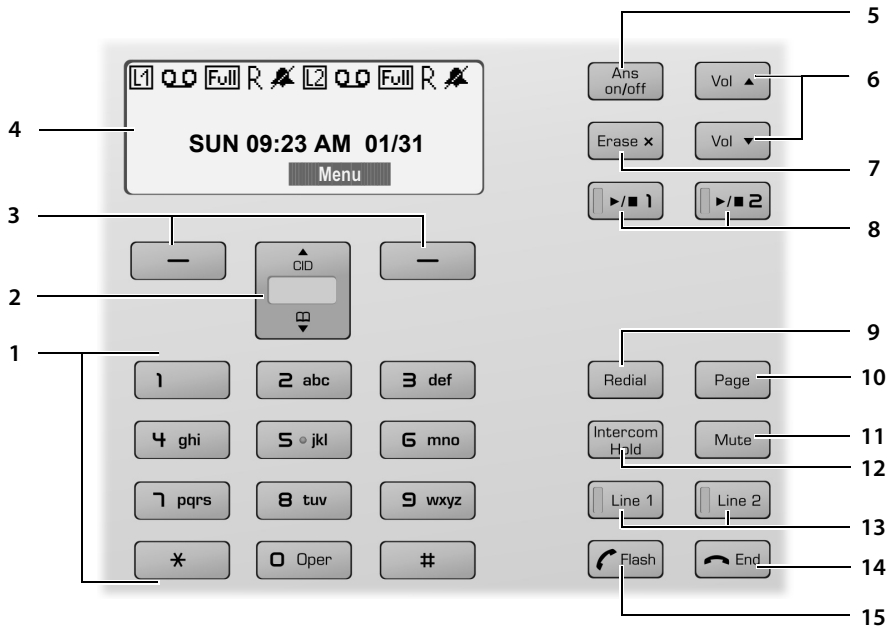
Answering machine is switched on for Line 1 / Line 2 / Line 1 and Line 2.



Flashes: answering machine is recording or is being operated by another handset or there are new messages on the answering machine



The base station at a glance



1 Numeric key pad

2 Control key

- ☎ Access to Calls list.
- ☎ Access to directory.

3 Display keys (page 14)

4 Display in idle status

- ☎ ☎ – Flashes when the respective line is receiving an incoming call.
 - Is on when the respective line is
 - Off the hook
 - In external talk mode
 - On hold or in use mode
 - Is displayed in the Calls list to show the line on which the call came in.

☎ ☎ Flashes when the answering machine is on.

☎ ☎ Flashes when the answering machine's message memory is full.

☎ Flashes when the answering machine is controlled by a handset.

🔊 Is on when the ring tone volume of the base station is set to zero (see page 31).

5 Answering machine On/Off key

Activate/deactivate answering machine.

6 Volume keys

- In idle mode: change the ring tone volume of the base station.
- During message playback: change the volume of playback.
- During call: change the volume of the loudspeaker.
- During call screening: change the volume of call screening.

7 Erase key

Erase the current message during playback. Erase all old messages (press and hold in idle mode).

8 Start/Stop key with integrated LED for Line 1/Line 2

Start/stop playback.
LED status indicator:

- Is on when playing messages on the respective line.
- Flashes slowly when there is at least one new message on the answering machine for the respective line.
- Flashes rapidly when the message memory for the respective line is full.

The base station at a glance

9 Redial/Pause key

Open redial list (in idle status) or insert a dialing pause (when editing a number).

10 Page key

Page handsets (press briefly).

Start the registration procedure (press and hold in idle mode). You will hear a beep.

11 Mute key

Mute/unmute microphone.

12 Intercom/Hold/Conference key

Set up an internal call.

Switch between an external call and internal party (handset/base station), or transfer a call during an external call.

Set up a conference call between an external line and an internal party (handset/base station). Press and hold the key in hold-intercom mode.

13 Line keys

Answer an incoming call for Line 1/Line 2.

Make a call from Line 1/Line 2.

Start a second call from Line 2 while telephoning from Line 1 (see page 26ff.).

LED status indicator:

- Flashes rapidly when the respective line is receiving an incoming call.
- Flashes slowly when a handset is off the hook on the respective line.
- Flashes very slowly when the respective line is on hold on the base station.
- Is on when the base station is in talk mode.

14 End Call key

End call, cancel function, return to idle status.

15 Talk/Flash key

Answer or start a call.

Add a flash (in the directory)

Send FLASH (when off the hook).

Please remember:

- ◆ If the answering machine is being operated from a handset, or if it is recording a message, you cannot operate it from the base station.
- ◆ If the start/stop key flashes although the answering machine is switched off, it means that there is still at least one new message that has not been played back.

Contents

The handset at a glance	1
Overview of handset's display icons	2
The base station at a glance	3
Safety precautions	6
Notes on the operating instructions	7
Symbols used	7
Example: menu input	7
Gigaset C285 – more than just a telephone	8
First Steps	8
Package contents	8
Installing the base station	8
Setting up the handset for use	9
Making calls	12
Making an external call	12
Ending a call	12
Answering a call	12
Caller ID	12
Handsfree operation	13
Operating the telephone	13
Control key	13
Display keys	14
Returning to idle status	14
Menu guidance	14
Writing, editing, and correcting entries	15
Using the directory and lists	16
Directory	16
Last number redial list	17
Calls list	17
Operating the answering machine	19
Operation using the base station keys	19
Operation using the handset	19
Setting up the answering machine	23
Operating when on the move (remote operation)	24
Using the voice mailbox	25
Configuring the voice mailbox for fast access	25
Using several handsets	26
Registering and de-registering handsets	26
Locating a handset ("paging")	26
Changing the base station	26
Making internal calls	26
Accepting/rejecting call waiting	27
Linking internal callers to an external call	28
Making two external calls simultaneously	28
Handset settings	29
Changing the name of a handset	29
Changing the display language	29
Setting the display contrast	29
Activating/deactivating auto answer	30
Adjusting the loudspeaker and earpiece volume	30
Changing ring tones	30
Activating/deactivating the key-touch tone	31
Base station settings	31
System settings	31
Restoring the default settings	32
Appendix	33
Care	33
Contact with liquid	33
Questions and answers	33
Specifications	34
Industry Canada Certification	35
FCC / ACTA Information	35
Safety precautions	36
End-user limited warranty	38
Menu of the handset	41
Menu of the base station	43
Index	44

Safety precautions*



Only use the power supply unit supplied as indicated on the bottom of the device.



Only insert **approved rechargeable batteries of the same type**.

Never use ordinary (non-rechargeable) batteries, as they may pose a health hazard or cause injury.

Do not charge the handset in the charging cradle or base station while the headset is connected.



Make sure the rechargeable battery is inserted in the correct direction.



Use the battery specified in these operating instructions.



The phone may affect medical equipment, so always turn your phone off before entering a hospital or doctor's office.



Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.



Do not operate the phone in places where there is a risk of explosion (such as paint workshops).



Do not install the base station in the bathroom. The handset and base station are not splash-proof (see page 33).



Drivers must not use the phone while driving.



The phone must be turned off at all times in aircraft. Make sure the phone cannot be switched on accidentally.



If you give your telephone to someone else, you should also provide the operating instructions.



Dispose of batteries and the phone carefully. Do not pollute the environment.

Emergency numbers cannot be dialed if the keypad lock is activated!

* also see page 36

Notes on the operating instructions

This section explains the meaning of certain symbols and typographical conventions used in this user guide.

Symbols used

On / Off (example)

Select one of the two menu functions specified.



Enter digits or letters.


Back

The display keys' current functions are shown in reverse and are highlighted in the lower display line. Press the display key below to launch the function.



Press the top or the bottom of the control key: scroll up or down.



/  etc.


Press the corresponding key of the handset.

Example: menu input


In the user guide, the steps you need to perform are shown in abbreviated form. This is illustrated below using "Changing the display language" as an example.

What you need to do is explained in the box.


Menu → **Settings** → **Handset**
→ **Language** → **English / Español / Français**

- ▶ With the handset in idle status, press the right display key to open the main menu.
- ▶ Select **Settings** using the control key  – press the control key at the top or bottom.
- ▶ Press the **OK** display key to confirm the function **Settings**.


The **Settings** submenu is displayed.

- ▶ Press the bottom of the control key  repeatedly until **Handset** is selected.
- ▶ Press the **OK** display key to confirm the function.

The **Handset** submenu is displayed.

- ▶ Press the bottom of the control key  repeatedly until **Language** is selected.
- ▶ Press the **OK** display key to confirm the function.

The **Language** submenu is displayed.

- ▶ Select the language you want using the control key  – press the control key at the top or bottom.
- ▶ Press the **OK** display key to confirm the selected language.

The language is now changed for all text.

Gigaset C285 – more than just a telephone

Your phone not only lets you store up to 140 phone numbers (page 16), it can do a whole lot more:

- ◆ Phone directly using the base station:
Your base station has the same keys as your handset. So nearly all functions you usually use on the handset are also available directly on the base station.
- ◆ Use two telephone lines with only one telephone.
- ◆ Make conference calls with two external parties (page 29).
- ◆ View missed calls on your phone (page 17).
- ◆ ECO DECT uses a power supply with low power consumption. Your handset reduces the transmission power depending on its distance from the base station (close-up range).

Note:

The transmission power of the base station is lowered to its minimum level when the handset is placed in the base station and only one handset is registered on the base station.

Headset socket

Which headsets are compatible?

Please call the Service number 1-866-247-8758 or contact us at www.gigaset.com/customer-care for information.

Caution:

Do not charge the handset in the charging cradle or base station while the headset is connected.

Have fun using your new phone!

First Steps

Package contents

- ◆ One base station Gigaset C285
- ◆ Two telephone line cords
- ◆ One AC adapter for the base station (with yellow marked plug)
- ◆ One User Guide
- ◆ One Gigaset C28H handsets with battery cover
- ◆ Two batteries
- ◆ One belt clip

Included with each additional handset:

- ◆ One Gigaset C28H handset with battery cover
- ◆ One Gigaset charging cradle
- ◆ One AC adapter for the charging cradle (with black marked plug)
- ◆ Two batteries
- ◆ One belt clip

Installing the base station

The base station is designed for use in dry rooms in a temperature range of +41°F to +113°F.

Set the base station at a central point in the building.

Please note:

- ◆ Never expose the phone to heat sources, direct sunlight, or other electrical appliances.
- ◆ Protect your phone from moisture, dust, corrosive liquids, and vapors.

First Steps



Range and reception indicator

Range:

- ◆ Up to 984 feet in the open
- ◆ Up to 165 feet in buildings

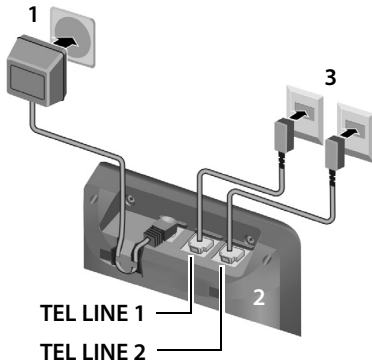
Reception indicator:

The display shows if the handset is linked to the base station:

- ◆  is on: handset is linked to the base station.
- ◆  flashes: no reception; handset is out of range or not registered.

Connecting the base station

- ▶ First connect the yellow marked plug pin to the base station's socket (yellow marked) and then the AC adapter to the AC outlet (see below).
- ▶ Afterwards connect the phone jacks as shown below.



- 1 110-V power adapter
- 2 Back of the base station
- 3 Phone jacks with telephone line cords

Please note:

- ◆ If you want to connect your Gigaset C285 to a 2-line telephone jack (4P4C):
 - Use the telephone line cord with four connectors in each plug.



- Connect the telephone line cord to the **TEL LINE 1** jack of the base station.

- ◆ The power adapter must **always be connected**, as the phone will not operate without an electrical supply.
- ◆ Your answering machine is set to give a standard announcement.

Setting up the handset for use

All supplied handsets are already registered to the base station by factory settings.

Carry out the following steps for each handset.

Inserting the batteries

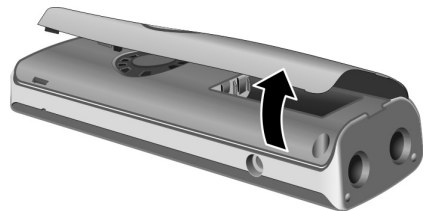
Caution:

Use only rechargeable Nickel-metal hydride (NiMH) UL-approved AAA batteries. Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

Note:

If attached, remove the belt clip before opening the battery cover.

- ▶ Open the battery cover.



- ▶ Insert the batteries according to the correct polarity (see diagram).

The polarity is indicated in/on the battery compartment.



- ▶ Close the cover, and press the top so that it clicks into place.

Attaching the belt clip

There are notches on the sides of the handset for attaching the belt clip, nearly at the same height as the handset earpiece.

- ▶ Press the belt clip onto the back of the handset so that the protrusions on the belt clip engage the notches.

For multiple handsets: Connecting charger



- ▶ **First** connect the black marked plug pin to the charger's socket (black marked) and then the AC adapter to the AC outlet.

Placing the handset in the base station


- ▶ Place the handset in the base station or charger with the handset's **display facing outwards**.

Charging the batteries for the first time

- ▶ To charge the batteries, leave the handset in the base station or charging cradle **continuously** for **ten** hours.

The alternately flashing battery icons   on the upper right side of the display screen indicate that the batteries are being charged.

Note:

- If the handset has turned itself off because its batteries are empty, and you then place the handset into the base station, it will turn on automatically.
- Only place the handset into the base station or charging cradle specifically intended for it.
- During handset operation, the battery icon  indicates the charge status of the batteries (page 1).
- The batteries may feel warm when they are charging. This is not dangerous.

For questions and troubleshooting, see page 33.

Setting the date and time














You should set the date and time, for example, to ensure the correct time of incoming calls is recorded.






Time and date can be set on the handset or on the base station.

To change the time and date, open the input field using:

Menu →  → **Settings** → **Date/Time**
→ **Set Date/Time**



Enter the time and date using 10 digits, for example,             

    for January 15, 2008, 07:15 AM. If the **12-hour** time format is set, use the  key to switch between am and pm.

To correct an incorrect entry, overwrite the character by typing the correct one.


OK

Press the display key to save changes.

You can change the date and time format:

Menu →  → **Settings** → **Date/Time**
→ **Set Format**

- ▶ Choose between day/month and month/day date formats:

 → **Date Format** → **DD/MM / MM/DD**

- ▶ Choose between 12- and 24-hour time formats:

 → **Time Format** → **12 Hours / 24 Hours**

First Steps

Note:

Date and time settings apply to base station and all registered handsets.


Date and time format settings apply only to your own handset or to the base station. You must set date and time format at each device separately.



Selecting the line settings

For each handset and the base station, you can set how your telephone will use the two telephone lines:

Auto All incoming calls will ring. For outgoing calls, your phone will use whichever line is currently free.

Line 1 / Line 2

Only incoming calls on the respective line can be answered with the  key. For outgoing calls, your phone will always use the selected line.

If you have selected **Line 1** or **Line 2**, you can still answer or make a call on the free line by using the  or  keys.

Selecting line settings for a handset

On the handset:


Menu →  → **Settings** → **Handset**
→ **Line Setting**

Auto / Line 1 / Line 2

Select entry and press **OK**.

Selecting line settings for the base station

On the base station:


Menu →  → **Settings** → **Base**
→ **Line Setting**

Auto / Line 1 / Line 2

Select entry and press **OK**.

Area codes

To make a call using the Incoming Calls list (page 17), your phone's **area code** must be stored. If you reside in a service area where Line 1 and Line 2 have been assigned different area codes by your network provider, you are able to store area codes for Line 1 and Line 2 independently of each other.

Menu →  → **Settings** → **System**
→ **Area Code**

Line 1 / Line 2

Select the line for which you want to set the area code and press **OK**.




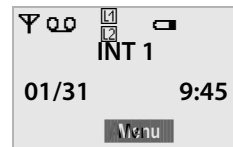
Enter your area code and press **OK**.

Note:

Area code setting apply to base station and all registered handsets.

Display in idle status

Once the phone is registered and the time set, the idle display looks as shown here (example). The symbol  shown in the display's header indicates that the answering machine is turned on.



Your phone is now ready to use.

Making calls

Making an external call

External calls are calls using the outside telephone network.



Enter the number and press the Talk key or Handsfree key .

Or:



Briefly press the Talk key or Handsfree key , and then enter the number.

To cancel the dialing operation, press the End Call key .

Depending on the line settings of the used handset/base station (see page 11), the telephone selects the line. You can use the line keys or instead of the or key to select the line for this call.

You are shown the duration of the call while the call is in progress.

Note:

Dialing using the directory (page 16) or Calls list (page 17) saves time re-entering numbers.

Ending a call



Press the End Call key.

Answering a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen, and by the flashing Talk key .

The base station indicates an incoming call in three ways: by ringing, by a display on the screen, and by the flashing line key or .

You can accept the call by:

- ▶ Pressing the Talk key .
- ▶ Pressing the line key or .
- ▶ Pressing the Handsfree key .

Depending on the line settings of the used handset/base station (see page 11), the telephone reacts differently:

- ◆ If you have selected **Auto**, you can use the Talk key or Handsfree key for calls on both lines.
- ◆ If you have selected **Line 1** or **Line 2**, you can only answer calls on the selected line with the Talk key or Handsfree key . For calls on the other line, you must use the key or key to answer the call.

If the handset is in the base station or charger and the Auto Answer function is activated (page 30), the call will be answered automatically when you lift the handset from the base station or charger. Lifting the handset from the base station or charger in this case has the same effect as pressing the Talk key .

You can press the **Quiet** display key to mute the ring tone of your handset without answering the call. The other registered handsets and the base station keep ringing. You can answer the call as long the call is displayed on the screen.

Note:

If two calls are ringing simultaneously on the two lines, your telephone display will switch from one line to the other every 3 seconds.

- ▶ Use the key or key to answer the call.

Caller ID

Caller ID (CID) is an optional subscription service provided by your telephone service provider. This feature supplies incoming caller identification information that will be displayed on your handset and the base station.

Call display with Caller ID/Name

If the number of the caller is stored in your directory, you will see the caller's name as stored in the directory.

The following is displayed in place of the number:

- ◆ **External Call**, if no number is transmitted, or the caller has not subscribed to Caller ID.
- ◆ **Withheld**, if the caller has withheld Caller ID.

Handsfree operation

You can activate the speakerphone at any time to provide handsfree operation during a call.

Activating/deactivating handsfree

Activating while dialing



Enter the number and press the Handsfree key.

- ▶ You should inform your caller before you use the handsfree function so that the caller knows someone else may be listening.

Switching between the earpiece and the handsfree mode



Press the Handsfree key.

During a call and when listening to the answering machine, turn handsfree on or off.

For how to adjust the volume, see page 30.

Operating the telephone

Most of the keys are the same on the handset and on the base station, so that, with few exceptions, you can operate the base station the same way as the handset.

Activating/deactivating the handset



Press and **hold** the End Call key to turn the handset on/off.

Activating/deactivating the keypad lock of the handset

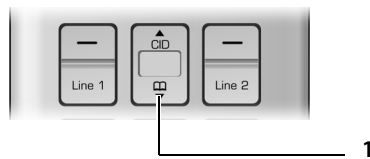


Press and hold the pound key.


Keypad Locked appears in the display when the keypad lock is activated.

The keypad lock is deactivated automatically if someone calls you. It is re-activated when the call is finished.

Control key



1 Control key

In the description below, the top or bottom of the Control key (up, down), which you must press depending on the operating situation, is marked in black, for example,  for "press up on the Control key".

The Control key has different functions:

When the handset is in idle status





Open the directory



Open Calls list (page 17)

In input fields

You can use the Control key to move the cursor backwards  or  forwards.



Operating the telephone

In the main menu, lists and submenus

 /  Scroll up/down line by line.

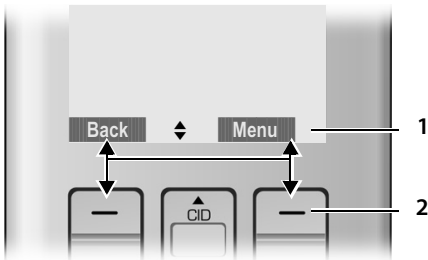
At the bottom/top of a menu or a list:
A feedback tone signals that the menu/list has wrapped around automatically (the first/last entry is selected in the display).

When the handset is off the hook or when the answering machine is playing

 /  Increase/decrease volume

Display keys

The function of the display keys changes depending on the particular operating situation. Example:




- 1 The display keys' current functions are shown on the bottom display line.
- 2 Display keys

The most important display symbols are:

- Menu** Open the main menu (in idle mode) or the context-dependent menu.
- Back** Go back one menu level.
- OK** Confirm your choice or save edited characters.
- Clear** Clear key: deletes one character at a time from right to left (press briefly), or deletes all characters (hold).

Returning to idle status

You can return to idle status from anywhere in the menu as follows:

- ▶ Press the End Call key .

Or:

- ▶ Do not press any key: after 2 minutes, the display will automatically return to idle status.

Changes that you have not confirmed or saved by pressing **OK** will not be saved.

An example of the display in idle status is shown on page 11.

Menu guidance


Your phone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

- ▶ Press the display key **Menu** with the handset in idle status to open the main menu.

The main menu functions are shown on the screen in a list.


To access a function, open the corresponding submenu (next menu level):


- ▶ Navigate to the function using the control key . Pressing the display key **OK**.

Submenus

The functions in the submenus are displayed as lists.

To access a function:

- ▶ Scroll to the function with the control key  and press **OK**.

Pressing the **Back** display key returns you to the previous menu level.  cancels the operation.

Writing, editing, and correcting entries

Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- ◆ Press **Clear** to delete the character to the left of the cursor.
- ◆ Insert characters by typing.

Entering and editing names

The following rules apply when creating an entry:

- ◆ Control the cursor with **[←]**.
- ◆ Press the pound key **[# ->]** to switch between uppercase and lowercase.

Entering special characters

You can enter special characters using the **[Open]** or **[1]** key.

[Open] . 0 , / : ; " ' ! ? * + - % \ ^ ~ |

[1] SPACE 1 @ _ # = < >
() & \$ [] { }

Using the directory and lists

The options are:


- ◆ Directory
- ◆ Last Number Redial list
- ◆ Calls list

You can store a maximum of 250 entries in the directory. Each entry must consist of a name and a number.

The directory is stored in the base station and is shared by all registered handsets.

Directory

In the **directory**, you can store phone numbers and the names associated with them.

- ▶ With the handset in idle status, open the directory by pressing the  key.

Length of entries

Number: max. 24 digits

Name: max. 16 characters

Saving a number in the directory

Quickly storing a number starting from the idle status

The handset is in the idle status:



Enter the number and press **Save**.



Enter the name and press **OK**.



Correct the number, if necessary, and press **OK**.

Storing a number starting from the directory

 → **Menu** → **New Entry**



Enter the name and press **OK**.






Enter the number and press **OK**.

You can use the **Clear** key to delete one character at a time from right to left (press briefly) or all characters (press and hold).

Entering and editing names

The following rules apply when creating an entry:



- ◆ To enter a letter press the corresponding numeric key as often as necessary.
- ◆ Use   to move the cursor to the left or right.
- ◆ Characters are inserted after the cursor.
- ◆ Press the pound key , before entering the letter, to switch between uppercase and lowercase.

Entering special characters see page 15.



Selecting a directory entry



 Open the directory.

You have the following options:



- ◆ Use  to scroll to the entry until the desired name is selected.
- ◆ Enter the first character of the name, or scroll to the entry with , if necessary.

Dialing with the directory



 →  (Select entry)

 /  Press the Talk key or the Hands-free key.

The number is dialed.

You can press the  or  key instead, if you want to specify which line to use.

Managing entries in the directory

 →  (Select entry)


Viewing an entry


Menu → **View**

The entry is displayed.
Go back with **Back**.

Editing entries

Menu → **Edit Entry**

 Edit the name and press **OK**.

 Edit the number and press **OK**.

You can use the **Clear** key to delete one character at a time from right to left (press briefly) or all characters (press and hold).

Deleting entries

Menu → **Delete**

Delete the displayed entry.

Or:

Menu → **Delete List**

- ▶ Confirm question **Delete?** by pressing

OK.

All entries in your directory will be deleted.

Adding a displayed number to the directory

Numbers that appear in a list, such as the Calls list or the Last Number Redial list can be added to the directory. If you have Caller ID and the name is transmitted, the first 16 characters of the transmitted name are copied to the name line.

A number is displayed:

Menu → **Copy To Dir.**

- ▶ Complete the entry as described in the section "Saving a number in the directory" (see page 16).

Last number redial list

The Last Number Redial list contains the 50 numbers last dialed with the handset (max. 32 digits). If a number has been dialed several times, only the last try is shown in the list.

Last number redial



Press the key.



Select the entry.



Press the Talk key or the Hands-free key.

The number is dialed.

You can press the **Line 1** or **Line 2** key instead, if you want to specify which line to use.

Managing entries in the Last Number Redial list



Press the key.



Select the entry.

Menu

Open menu.

The following functions can be selected with :

View

In the list long numbers are shown abbreviated. Select **View** to show the whole number.

Copy To Dir.

Copy an entry to the directory (page 17)

Delete (as in the directory, page 17)

Delete List (as in the directory, page 17)

Calls list

Requirement: Caller ID Presentation (CIP, see page 13)

The numbers of the last 100 incoming calls are stored.

The icon is shown on the display of the idle status when incoming calls are stored in the Calls list. The icon flashes if new missed calls are in the Calls list.

New missed calls and the number of the calls are shown for the corresponding line on the display of the idle status, e.g.:

L1:01 L2: 01.

- ▶ With the handset in the idle status, open the Calls list by pressing the (CID) key.

Dialing with the Calls list

→ (Select entry)





Press the Talk key or the Hands-free key.

The number is dialed.



You can press the **Line 1** or **Line 2** key instead, if you want to specify which line to use.



Viewing an entry and changing the number format

 →  (Select entry)

Menu → **View**

The entry is displayed.

 If necessary, press the  key to change the number format for dialing (see note below).

 /  Press the Talk key or the Hands-free key.


The number is dialed.

Or:

Back Press display key to go back.

Note:



You may need to change a caller ID number before dialing if the number is not displayed in the correct format.

Caller ID numbers may be stored in the Calls list with an area code which may not be required for local calls, or without a 1 which must be dialed for long distance calls. Pressing the  key steps through the following options (example):

- 123-4567
- 123-123-4567
- 1-123-123-4567

List entry

New messages are at the top. A list entry contains the following information:

- ◆ List type (in header)
- ◆ Status of entry (new entries are marked with a star (*) in the header)
- ◆ Name of caller, if name is transmitted using CID or stored in directory
Caller's phone number, if only the number is transmitted
External Call, if no number is transmitted or the caller has not subscribed to Caller ID
Withheld, if the caller has withheld Caller ID
- You can add the number of the caller to the directory (page 17).
- ◆ Date and time of call (if set, page 10)
- ◆ Line:  or  behind the text shows whether the call has come in on Line 1 or Line 2.

You can manage the entries in the same way as the entries of the Last Number Redial list (see page 17).

Operating the answering machine

You can use the answering machine for both lines or only for one line, depending on your needs.

You can operate the base station's answering machine using the handset, using the keypad of the base station (page 3), or using remote operation (from another phone/cell phone).

Announcement mode

You can use the answering machine in two different modes.



- ◆ In **Answer & Rec.** mode, the caller hears your announcement and can then leave a message.
- ◆ In **Answer Only** mode, the caller hears your announcement but cannot leave a message.

Operation using the base station keys

You can use the base station keys for the most commonly used functions of your answering machine. For more information, see page 3.

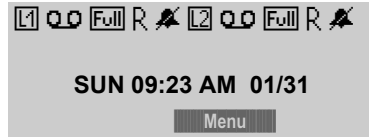
Status of the answering machine

The LED in the Start/Stop key and the symbols in the display of the base station indicate the status of the answering machine.




The LED in the respective Start/Stop key  or 

- ◆ Is on when playing messages on the respective line.
- ◆ Flashes slowly when there is at least one new message on the answering machine for the respective line.
- ◆ Flashes rapidly when the message memory for the respective line is full.

The display of the base station may show the symbols shown here:



The following symbols provide information about the answering machine. Symbols on the left side of the display refer to Line 1, while symbols on the right side refer to Line 2.

-  is on The answering machine is on.
-  flashes The message memory is full.
-  flashes The answering machine is controlled by a handset.

For the other symbols, see page 3.

Operation using the handset

Most of the functions described are also available using the keys and the display of your base station.


Call screening

If you have enabled call screening on the base station (see page 23) you can automatically listen through the loudspeaker of the base station while a caller is recording a message.

Provided you have enabled call screening on your handset (see page 23) you also can listen through the loudspeaker of your handset:

- ▶ While a caller is recording a message press the **Screen** display key.

The loudspeaker of your handset is activated.

- ▶ To switch off the loudspeaker press the handsfree key .

Switching the answering machine on/off

You can switch the answering machine on and off separately for each line.

Menu → **Answer Machine** → **Ans On/Off**


Line 1 / Line 2

Select the line for which you want to switch the answering machine on/off and press **OK**.

On / Off Select an entry and press **OK**.

On the base station:

- ▶ Press the **Ans on/off** key.
- ▶ Press the display key **Line 1 / Line 2** to select the line for which you want to switch the answering machine on/off.

When the answering machine is turned on the  icon for the respective line is displayed on the screen.

The phone includes a prerecorded announcement for the answer and record mode and announce-only mode. If a personal announcement has not been recorded, the corresponding prerecorded announcement is used.

Recording a personal announcement/announce only

Note:

When recording your announcement, speak directly into the handset's microphone, as if talking on the phone. You can also use the base station to record announcements.

You can record different announcements for each line.

Menu → **Answer Machine** → **Record OGM**
(OGM = outgoing message)

Line 1 / Line 2

Select the line for which you want to record an announcement and press **OK**.

Answer & Rec. / Answer Only

Select the mode in which you want to record the personal announcement and press **OK**.

Record Select and press **OK** to start recording.

You will hear the ready tone (short tone).

- ▶ Now record your announcement (must be at least 3 seconds long).
- ▶ Press **OK** to end the recording.

The recorded announcement will be played back automatically. You can record the announcement again by repeating these steps.

Please note:

- ◆ Recording ends automatically if the maximum recording time of 60 seconds is reached.
- ◆ If you cancel the recording, the prerecorded announcement will be used.
- ◆ The recording is canceled if the answering machine memory is full.
 - ▶ If necessary, delete old messages and repeat the recording.

Playing back announcements

Menu → **Answer Machine** → **Record OGM**
→ **Line 1 / Line 2**
→ **Answer & Rec. / Answer Only**

Play Select and press **OK** to start playback.

If a personal announcement has not been recorded, the corresponding prerecorded announcement is used.

Deleting personal announcements

Menu → **Answer Machine** → **Record OGM**
→ **Line 1 / Line 2**
→ **Answer & Rec. / Answer Only**

Delete Select and press **OK** to delete the announcement. If no personal announcement exists, you will hear an error tone.

After deleting the personal announcement, the corresponding prerecorded announcement will be used.

Selecting an announcement mode

You can choose between **Answer & Rec.** and **Answer Only**.

Menu → **Answer Machine** → **Answer Mode** → **Line 1 / Line 2**

Answer & Rec. / Answer Only

Select announcement mode and press **OK**.

The selected mode is saved even after the answering machine is deactivated.

Note:

If the message memory is full when in **Answer & Rec.** mode, the answering machine switches automatically to **Answer Only** mode. The flashing **Full** icon is displayed on the base station. If there are no new messages on the answering machine and no new missed calls in the Calls List, **Memory Full!** is displayed on the handsets.

- ▶ Delete old messages.

The answering machine automatically switches back to the mode set once deletion is complete, or you can select another recording mode.

Playing back messages

Note:

The base station and the handset operate differently when playing back messages.

The date and time of each message is logged (provided this has been set, page 10) and displayed during playback.

Playing back new messages

New messages that you have not yet listened to are indicated by a slowly flashing LED on the respective Start/Stop key **[▶/■]** / **[▶/■]** on the base station (see page 3).

Play Press the display key to start playback.

If you have new messages only for one line, playback starts immediately.

If you have new messages for both lines:

On the handset

Line 1 / Line 2

Select the line and press **OK**.

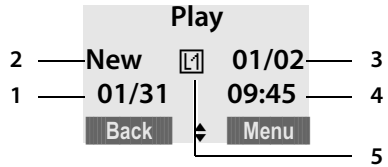
On the base station

Line 1 / Line 2

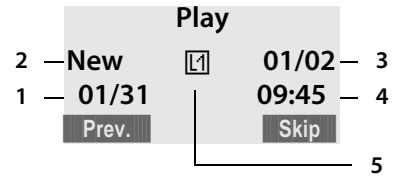
Press the display key corresponding to the line.

The following example shows a display when playing back new messages:

On the handset



On the base station



- 1 Date when message was recorded.
- 2 **New**: you have not yet listened to the message.
- 3 **01/02**: The first of two messages is played.
- 4 Time when message was recorded.
- 5 Line on which message was recorded.

If you have...

- ◆ New messages:

New (2) is displayed. The number of messages (3) only indicates the number of new messages:

01/02 means that the first of two new messages is being played.

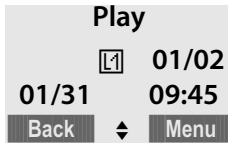
- ◆ Messages that you have already listened to:

New (2) is not displayed. The number of messages (3) only indicates the number of old messages:

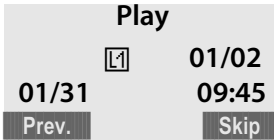
01/02 means that the first of two old messages is displayed.

Operating the answering machine

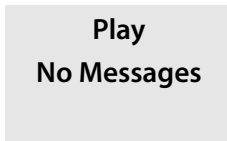
On the handset



On the base station



- ◆ No messages:
No Messages appears on the display screen.



An announcement tells you if there are any new messages, just old messages, or no messages.

If there are new messages, playback begins with the first new message. After the last new message, you will be returned to the Play menu.

After a new message has been played completely, its status becomes "old".

If the recorded message has been saved with the date and time, you will hear the date and the time announced before playback begins.

Playing back old messages

You can listen to old messages if there are no more new messages.

Menu → **Answer Machine** → **Play**
→ **Line 1 / Line 2**

OK Press the display key to start playback.

On the base station: Press the respective Start/Stop key [Start/Stop] / [Start/Stop].

Controlling playback

During message playback:

Menu Press the display key to enter the Options menu.

- ◆ **Repeat**
Repeat playback of the current message.

On the base station: Press **Prev.**.

- ◆ **Next / Previous**
Jump to playback of the following or previous message.

On the base station: Press **Skip** to jump to the following message. Press **Prev.** twice to jump to the previous message.

- ◆ **Delete**
Delete the current message.

On the base station: Press the **Erase x** key.

Deleting messages

You can delete old messages all at once or individually.

Deleting all old messages

On the handset:

Menu → **Answer Machine**
→ **Delete Old Msgs** → **Line 1 / Line 2**
▶ Confirm question **Delete?** by pressing **OK**.

On the base station in idle status: Press and hold the **Erase x** key.

If you have no old messages, you will hear an error tone and **No Messages** will be displayed on the screen.

Deleting individual old messages

During playback:

Menu → **Delete**

- ▶ Press **OK** to delete the current message.

On the base station:
Press the **Erase x** key during playback.

Picking up a call from the answering machine

You can pick up a call while the answering machine is recording a message or being operated remotely:



Press the Talk key.

Recording stops and you can speak to the caller.

If two seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

You can accept the call on every handset. If you use call screening on a handset, only this handset can answer up the call.

Setting up the answering machine

The answering machine is preconfigured at the factory. Change individual settings using the handset or the corresponding keys of the base station.

Activating/deactivating call screening

While a caller is recording a message, you can listen through the loudspeakers of registered handsets and the base station.

Menu → **Answer Machine** → **Settings** → **Call Screening**

If you use the handset for this setting:

Base / Handset

Select this if you want to make the setting for the handset or the base station.

On / Off Press the **OK** display key to confirm your selection.

The default setting for the base station is **On**; the default setting for the handset is **Off**.

For call screening on the handset:

Screen Press the display key to start call screening.

Toll-Saver Mode – Call acceptance/charge saving function for remote operation

For each line, you can set when you want the answering machine to respond to calls.

The options are: **2 Rings**, **4 Rings**, **6 Rings**, **8 Rings**, as well as the cost-saving setting **Toll Saver**.

Note:

The number of rings refers to the ring tones of the base station. If you have selected another ring tone, the number of rings you hear may differ from the selected number of rings.

When **Toll Saver** is set, the following determines when the answering machine accepts calls:

- ◆ If no new messages are present, the answering machine accepts calls after **4 Rings**.
- ◆ If new messages are present, the answering machine accepts calls after **2 Rings**.

When operating remotely, you know there are no new messages when you hear the third ring (otherwise the answering machine would have already accepted your call). There will be no call charges if you hang up now.

Menu → **Answer Machine** → **Settings** → **Ring Delay** → **Line 1 / Line 2**

2 Rings / 4 Rings / 6 Rings / 8 Rings / Toll Saver

Select an option and press **OK**.

Changing the language of voice prompts and prerecorded announcements

You can select English, Spanish, or French as the language of voice prompts and prerecorded announcements. You can select different languages for line 1 and line 2.

Menu → **Answer Machine** → **Settings** → **Voice Language** → **Line 1 / Line 2**

English / Español / Français

Select a language and press **OK**.

Operating when on the move (remote operation)

You can check or activate the answering machine from any other telephone (hotel, pay phone, etc.).

Requirements:

- ◆ The phone you are using for remote operation must have tone dialing (DTMF), so that you hear different tones when you press the keys.
- ◆ You must activate **Remote Access**.

Activating Remote Access

Menu → **Answer Machine** → **Settings**
→ **Remote Access**

On / Off Select and press **OK** to confirm your selection.

Calling the answering machine and playing back messages



Dial your own number.



While listening to your announcement, press the **#** key and enter the system PIN (default setting: 0000, see page 31).

You will be informed whether any new messages have been recorded. The messages are then played back. You can now operate the answering machine using the keypad.

Operating the answering machine using the keypad

The following keys are used:

- 0** Delete the current message.
- 1** Repeat the previous message.
- 2** Play the message.
- 3** Skip to the next message.
- 7** Turn on the answering machine.
- 8** Stop message playback.
- 9** Turn off the answering machine.
- #** Enter the remote access code if the answering machine is on.

Note:

After message playback, if no key operation is detected for 10 seconds, the call will be terminated.

Activating the answering machine



Dial the number of the line you want to activate answering machine for.

- ▶ Allow the phone to ring until the ring back tone stops and the phone answers with a beep.




Enter system PIN (default setting: 0000, see page 31).

- ◆ If messages are stored on the answering machine:


The answering machine starts playback.

- ▶ Press the **8** key to stop playback.
- ▶ After the beep press the **7** key to activate the answering machine.

Or

- ▶ Listen to the playback until you hear two beeps (=the end of message playback)
 - ▶ Press the  key to activate the answering machine.
- ◆ If no (new or old) messages are stored on the answering machine:

You will hear a beep. A status message is played back and informs that no messages are stored on the answering machine.

 - ▶ Press the  key to activate the answering machine.


You will hear a beep. The answering machine is now activated on the corresponding line and the activated announcement is played back.

Deactivating the answering machine




Dial the number of the line you want to deactivate answering machine for.



While listening to the announcement, press the  key and enter the system PIN (default setting: 0000, see page 31).



Press the  key.

You will hear a beep. Your answering machine is now deactivated.

Using the voice mailbox

The voice mailbox is your telephone network provider's answering machine within their telephone network. You cannot use the voice mailbox unless you have **requested it** from your network provider.

Configuring the voice mailbox for fast access


Entering the voice mailbox number

Menu → **Voice Mail** → **Settings**
→ **Line 1 / Line 2**



Enter the number of the voice mailbox and press **OK**.

The setting for fast access applies to all handsets.

If your network voice mail requires a password for access, it is possible to add a password by entering pauses (press the  key) immediately after entering the mailbox access number and before entering your password.

Calling your voice mailbox

Menu → **Voice Mail** → **Call VM**

Line 1 / Line 2


Select which mailbox you want to call and press **OK**.

If you have new messages in your voice mailbox:



Press the display key to call the voice mailbox.



Press the Handsfree key , if required. You hear the voice mailbox announcement.

If you have new messages only for one voice mailbox, the respective mailbox is immediately called.

If you have new messages for both voice mailboxes:

When using a handset:

Line 1 / Line 2

Select the line and press **OK**.

When using the base station:

Line 1 / Line 2

Press the respective display key to start the call.

For further operation steps, please refer to the instructions provided by your mailbox operator.

Using several handsets

Registering and de-registering handsets

You can register up to six handsets with your base station.

A Gigaset C28H handset can be registered with up to four base stations.



Note:


The base station and supplied handsets are pre-registered at the factory.

Registering the Gigaset C28H handset

On the handset


Menu → **Settings** → **Registration**
→ **Register HS**

 Select the base you want to register your handset with and press **OK**. Bases that have been registered will be marked by .

 Enter your PIN and press **OK**. (default setting: 0000, see page 31)

The handset will be registered.

On the base station


Within 60 seconds press and **hold** the registration/page key  (for about 5 seconds) on the base station (see page 3).


De-registering handsets

You can de-register any registered handset from your Gigaset C285.

On a handset:

Menu → **Settings** → **Registration**
→ **Unregister HS**


 Enter your PIN and press **OK**. (default setting: 0000, see page 31).

 Select the handset you want to de-register and press **OK**.

OK Press the display key to confirm deletion.

Locating a handset ("paging")


You can locate your handset using the base station.

▶ Press the Registration/Paging key  on the base station **briefly**.

▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

On individual handsets you can press the display key **Quiet** to mute the ring tone.


Ending paging

▶ **Briefly** press the Registration/Paging key on the base station  or press any key on the handset.

Changing the base station

If your handset is registered to more than one base station, you can set it to a particular base station or to the base station that has the best reception (**Best Base**).


Menu → **Settings** → **Registration**
→ **Select Base**

 Select one of the registered base stations or **Best Base** and press **OK**.


Making internal calls

Internal calls to other handsets registered with the same base station or to the base station are free.

 Initiate internal call.

 Select the handset or the base station you want to call and press **OK**.

Note:

If only one handset is registered to the base, the internal call will be established immediately after pressing the  key.

Ending a call

Press the End Call key.

Transferring a call to another handset

You can transfer an external call to another handset (connect) or to the base station.

- ▶ Initiate an internal call as described in the section "Making internal calls" (see page 26).

Attended call transfer


When the internal party answers:

- ▶ If necessary, announce the external call.



Press the End Call key.

The external call is transferred to the other handset/the base station.

If the internal party does **not** answer, press the  display key to return to the external call. If the internal party is busy, you will hear the busy tone and return automatically to the external call.

Unattended call transfer

Press the End Call key.

The external call is directly transferred to the other handset.


Then, if the internal party does not answer, the call will automatically return to you (the display will show **External Call**).

Hold while making internal call

When you are speaking to an **external** party, you can simultaneously call an **internal** party.

- ▶ Initiate an internal call as described in the section "Making internal calls" (see page 26).

The external party hears the hold melody.

Use the  key to switch between the internal and external parties.

Ending the internal call

- ▶ Ask the other internal party to end the call.

You are reconnected to the external caller.

Accepting/rejecting call waiting

If you get an **external** call while conducting another external or **internal** call, you will hear the call waiting tone (short tone). The caller's number or name will appear on the screen if caller ID is enabled.

Call waiting while conducting an internal call

Press the End Call key to end the internal call.


- ▶ Answer the external call as described in the section "Answering a call" (see page 12).

You are connected to the waiting call.

Call waiting while conducting an external call on the same line as the waiting call

Press the display key to answer the incoming external call.

The active call is put on hold. You are connected to the waiting call. You have the following possibilities:

- Press the Talk key  to switch between the callers.
- Press end call key  to end the call with the online party.

Or:



Press the End Call key to end the existing external call.

- ▶ Answer the external call as described in the section "Answering a call" (see page 12).

You are connected to the waiting call.

Using several handsets

Call waiting on the other line while conducting an external call

 /  Press the line key of the waiting call.

The actual call is put on hold. You are connected to the waiting call.

Linking internal callers to an external call

Important: The internal conference function (called **Listening In**) must be activated.

You are conducting an external call. An internal caller can join this call and take part in the conversation. The other parties are made aware of additional listeners by a signal tone.


Activating/deactivating internal conference

Menu → **Settings** → **System** → **Listening In** → **On / Off**

Default setting is **On**.

Internal conference call

There are two ways to start an internal conference call:



- ◆ Another handset can join the call using **Listening In**
- ◆ You can call another handset using the  key and add it to a conference.

Note:

A total of two handsets or one handset and the base station may be connected to an external call. If additional handsets attempt to join, they will see an error message.

Joining the call

When the line is engaged with an external call and you want join the call:

 /  Press the **Talk** key or **Handsfree** key **briefly**.

When you join the call. The other parties hear a signal tone. On both handsets, you will see **Conference** on the display.

Calling another handset and adding it to the conference

You are conducting an external call.


- ▶ Initiate an internal call as described in the section "Making internal calls" (see page 26).

When the called handset has answered the call:


Conf. Press the **display** key to start the conference.

On both handsets, you will see **Conference** on the display.

Ending conference call

 Press the **End Call** key.

The other parties hear a signal tone.



If the **first** internal party presses the **End Call** key , the handset/base station that has entered the conference call remains connected to the external caller.



Making two external calls simultaneously

You can start a second call while already talking to one party. You can switch between these two parties or combine them in a conference call.


Requirement: The other line is not in use.

Starting a second call

The  or  display icon shows you which line you are using.



 /  Press the line key of the free line.



Your current call is put on hold. The other line is off the hook.

 Enter the number for the second party.

A call to the second party is established.

Toggle between two external calls

In the display, you can see which line is active (icon  or ) and which line is on hold.

 /  Press the line key of the line you want to talk to.

The selected line is now active; the other is put on hold.

Starting an external conference call

You can make conference calls with two external parties by following these three steps:


1. Call the first party (see page 12).
2. Call the second party (see "Starting a second call" on page 28).
3. Start the conference call:

Menu → **Conference**



OK Press the display key to start the conference.

Ending an external conference call

Ending all calls

 Press the End Call key.

Talking to one party and putting the other party on hold

 /  Press the line key for the party you want to talk to.

The conference call is ended. You will talk to the party whose line key you pressed. The other party will be put on hold.

Handset settings

Your handset is preconfigured, but you can change these settings to suit your individual needs.

Changing the name of a handset

The names "INT 1", "INT 2", etc., are assigned automatically during registration. You can change these names. The number of the handset, however, never changes. The changed name is only displayed on this handset.

Menu → **Settings** → **Handset**
→ **Handset Name**



Enter the name and press **OK**.
The name must not exceed 12 characters.

Changing the display language

You can view the display texts in different languages.

Menu → **Settings** → **Handset**
→ **Language**

English / Español / Français

Select a language and press **OK**.

Setting the display contrast


You have a choice of five different contrast levels.

Menu → **Settings** → **Handset**
→ **Display Contr.**

Level 1 / ... / Level 5

Select a level and press **OK**.

Activating/deactivating auto answer

This function is active by default, so that when you get a call, you can simply lift the handset out of the base station without having to press the Talk key .

Menu → **Settings** → **Handset**
→ **Auto Answer** → **On / Off**


Default setting is **On**.

Adjusting the loudspeaker and earpiece volume

You can set the loudspeaker volume and the earpiece volume to five different levels. You can only make these adjustments during a call.

The handsfree volume can only be adjusted when this function is in use.

You are conducting a call.


 Increase or decrease the volume.

Changing ring tones

To set the ring tones on the base station, see page 31.

You can set different ring tones for Line 1 and Line 2.


Volume

You can choose between five volumes (1–5; for example, volume 4 = .

Menu → **Settings** → **Audio Settings**
→ **HS Ring Volume**

Line 1 / Line 2


Select the line for which you want to set the volume and press **OK**.

 Select the volume and press **OK**.

Ring tones

You can choose between 15 different **melodies**.


Menu → **Settings** → **Audio Settings**
→ **HS Ring Tones** → **Line 1 / Line 2**

 Select a melody and press **OK**.

Activating/deactivating the ring tone

You can deactivate the ring tone on your handset before you answer a call or when the handset is in idle status; the ring tone can be deactivated permanently or just for the current call.


Deactivating and reactivating the ring tone permanently

 Press and **hold** the star key.

Line 1/Line 2

Select the line for which you want to deactivate or reactivate the ring tone and press **OK**.



On/Off Select if you want to deactivate or reactivate the ring tone and press **OK**.

If the ring tone is deactivated, the  icon appears in the display for the respective line.

Deactivating the ring tone for the current call

Quiet Press the display key.

Ajusting the ring tone during an incoming call

▶ Press the  or  key until the ring tone volume reaches the desired level.

Activating/deactivating the key-touch tone

Each key press is acknowledged by a beep. You can deactivate this function:

Menu → **Settings** → **Audio Settings**
→ **Key Touch Tone** → **On / Off**

Base station settings

Use the keys on the base station to carry out these settings.

Setting the display contrast

You have a choice of five different contrast levels.

Menu → **Settings** → **Base** → **Display Contr.**

Level 1 / ... / Level 5

Select a level and press **OK**.

Changing the display language

You can view the display texts in different languages.

Menu → **Settings** → **Base** → **Language**

English / Español / Français

Select a language and press **OK**.

Changing the ring tone volume

You can adjust the ring tone on the base station before you answer a call or when the base station is in idle status.

- ▶ Use the volume keys **Vol** and **Vol** on the base station to adjust the volume of the base station ring tone.

Changing ring tone melodies

You can use a registered Gigaset C28H handset or the keys on the base station to enter this setting.

You can choose between 5 different melodies.

Menu → **Settings** → **Audio Settings**
→ **Base Ring Tones**



Select your preferred melody and press **OK**.

System settings

The following base station settings can **only** be made using a registered **Gigaset C28H** handset.

Protecting against unauthorized access

Protect the system settings of the base station with a PIN known only to you. The system PIN must be entered when registering/de-registering a handset with/from the base station.

Changing the system PIN

You can change the 4-digit system PIN set on the base station (default setting: 0000) to a 4-digit PIN known only to you.

Caution:

Do not forget the new system PIN! If you forget it, you must reset your phone to the default settings (see "Restoring the default settings" on page 32).

Menu → **Settings** → **System** → **Change PIN**



Enter the old PIN and press **OK**.



Enter the new PIN and press **OK**.



To confirm, enter the new PIN again and press **OK**.

Restoring the default settings

Settings for connecting the base station to the PABX

The following settings are only needed when your PABX requires them. Please refer to the user guide of your PABX.

Changing the dialing mode

The following dialing modes can be selected:

- ◆ Tone dialing (DTMF)
- ◆ Pulse dialing (DP)

Menu → **Settings** → **System**
→ **Dialing Mode** → **Line 1 / Line 2**

Tone / Pulse

Select the dialing mode and press **OK**.

Setting the flash time

Menu → **Settings** → **System** → **Flash Duration** → **Line 1 / Line 2**

Short / Long

Select the flash time (**Short** = 80 ms, **Long** = 650 ms) and press **OK**.

Switching temporarily to tone dialing (DTMF)

If your PABX still operates with pulse dialing (DP), but you need tone dialing (DTMF) for a connection (for example to listen to the voice mailbox), you must switch to tone dialing for the call.

Requirement: You are conducting a call or have already dialed an external number.

Menu → **Tone Dialing**

OK Press the display key to confirm.

Tone dialing is now activated **for this call only**.

Restoring the default settings

You can restore the default values for most settings. When resetting, all handsets remain registered and the directory will not be deleted.

- ▶ Perform the following on a registered Gigaset C28H handset!

Menu → **Settings** → **System** → **Reset**

OK Press the display key to confirm reset.

Appendix

Care

Wipe the base station and handset with a **damp** cloth (do not use solvents) or an anti-static cloth.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Immediately switch the handset off and remove the batteries.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset, with the battery compartment open and the keypad facing down, in a dry, warm place **for at least 72 hours** (not in a microwave oven, convection oven, or similar place).
4. **Do not switch on the handset again until it has completely dried.**

When it has fully dried, you should be able to use it again normally.


Questions and answers

If you have any questions about the use of your telephone, you can contact us at any time at www.gigaset.com/customer-care.

The table below (page 33) contains a list of common problems and possible solutions.


Troubleshooting

The display is blank.

1. The handset is not switched on.
 - ▶ Press  and hold the End Call key.
2. The batteries are empty.
 - ▶ Charge or replace the batteries (page 9).

The handset does not respond to a key press.

The keypad lock is activated.

- ▶ Press and **hold** the pound key  (page 1).

Base Search and is flashing on the display screen.

1. The handset is outside the range of the base station.
 - ▶ Reduce the distance between handset/base station.
2. The handset has been de-registered. **Please Register** is flashing on the display screen.
 - ▶ Register the handset (page 26).
3. The base station is not switched on.
 - ▶ Check the base station power cord (page 9).

Handset does not ring.

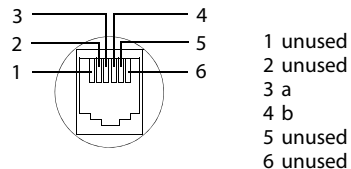
The ring tone is switched off.

- ▶ Activate the ring tone (page 30).



You cannot hear the ring tone/dialing tone.

Base station's phone cord has been replaced.

- ▶ When purchasing a new cord, make sure that it has the correct pin connections.
- ▶ **Correct phone jack assignment**



The other party cannot hear you.

You have pressed the display key  or the  key. The handset is on hold.

- ▶ Press the left display key to switch on the microphone again.

<p>The incoming call number is not displayed through CID.</p> <p>Caller ID is not enabled.</p> <ul style="list-style-type: none"> ▶ You must ask the telephone network provider to activate Caller ID (CID).
<p>You hear an error tone when keying an input.</p> <p>Action has failed/invalid input.</p> <ul style="list-style-type: none"> ▶ Repeat the operation. Watch the display and refer to the operating instructions, if necessary.
<p>You cannot listen to messages left on the voice mailbox.</p> <p>Your phone system is set for pulse dialing.</p> <ul style="list-style-type: none"> ▶ Set your phone system to tone dialing.
<p>You hear an error beep from the answering machine during remote operation.</p> <p>The system PIN entered is incorrect.</p> <ul style="list-style-type: none"> ▶ Enter the system PIN again (see page 31).
<p>You cannot operate the answering machine using remote operation.</p> <p>Remote Access is not activated.</p> <ul style="list-style-type: none"> ▶ Activate Remote Access (see page 24)
<p>The answering machine does not record messages/has switched to "announce only".</p> <p>Its memory is full.</p> <ul style="list-style-type: none"> ▶ Delete old messages. ▶ Play back new messages and delete.

Specifications

Recommended batteries

Nickel-metal hydride (NiMH):

The handset is supplied with the authorized AAA batteries.

Handset operating times/charging times

Capacity	550 mAh
Standby time	Approx. 300 hours (12.5 days)
Talk time	Approx. 10 hours
Charge time	Approx. 10 hours

The operating and charge times apply only when using the recommended batteries.

Base station power consumption

In standby mode: approx. 1.5 watts

During a call: approx. 2 watts

General specifications

DECT 6.0	is supported
No. of channels	30 duplex channels
Radio frequency range	1920–1930 MHz
Duplex method	Time multiplex, 10-ms frame length
Channel grid	1728 kHz
Bitrate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	Up to 984 feet outdoors, up to 165 feet indoors
Power supply input	110 V ~/60 Hz
Environmental operating conditions	+41°F to +113°F; 20% to 75% relative humidity
Dialing mode	DTMF (tone dialing)/DP (pulse dialing)

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / ACTA Information

Warning: Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: www.gigaset.com/docs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network

until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the base station and receiver.
3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio TV technician for help.

Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

Notice:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.

5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.

6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.

8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.

11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- a.) When the power cord is damaged or frayed.
- b.) If liquid has been spilled into the product.
- c.) If the product has been exposed to rain or water.
- d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
- e.) If the product has been dropped or physically has been damaged.
- f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrester.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.



Intertek
3187698

ETL LISTED

CONFORMS TO
ANSI/UL STD 60950-1
CERTIFIED TO
CAN/CSA C22.2 No.60950-1

BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.
2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.
3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
7. Periodically clean the charge contacts on both the charger and handset.

Service (Customer Care)

Customer Care Warranty for Cordless Products
To obtain Customer Care Warranty service,
product operation information, or for problem resolution, call:
Toll Free: 1-866 247-8758

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.

- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

1-866 247-8758

5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NON-INFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, **BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY**

KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call 1-866 247-8758.

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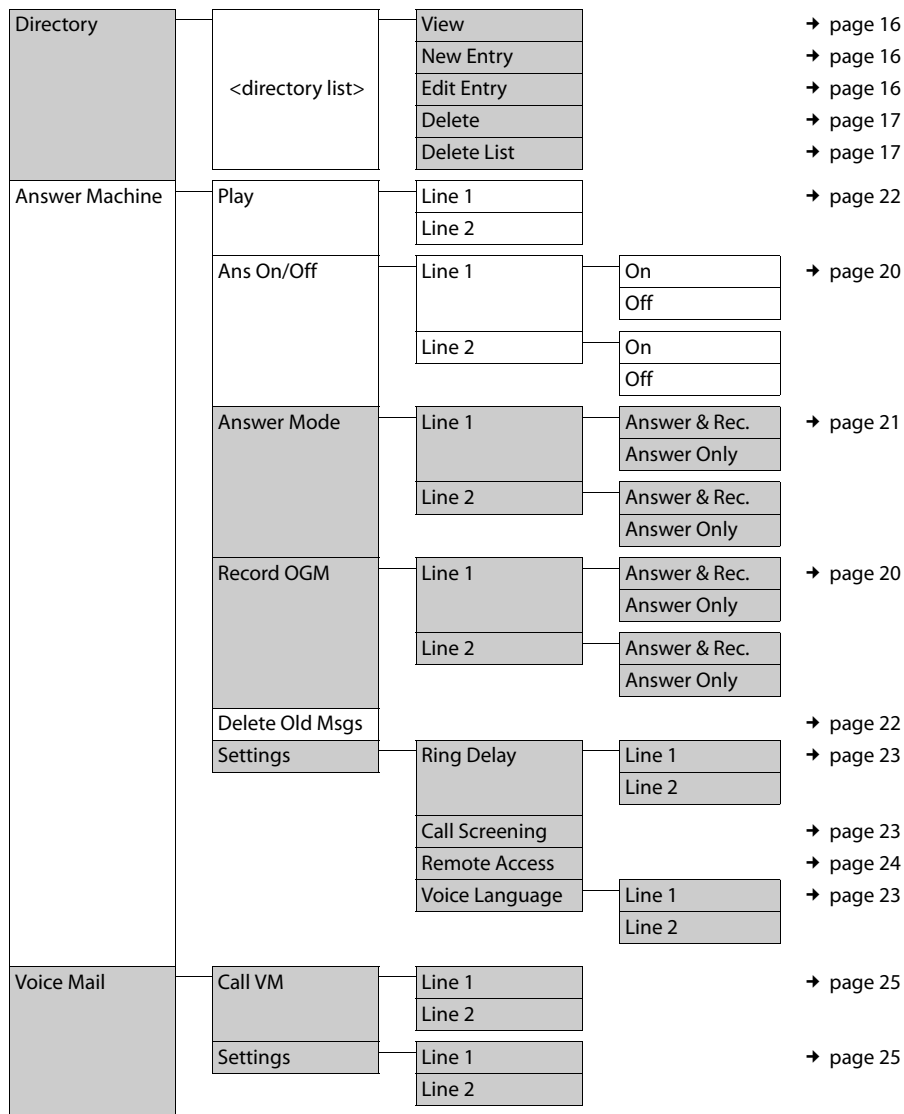
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Product attributes subject to change.

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Part Number: A31008-M1973-R401-1-5819

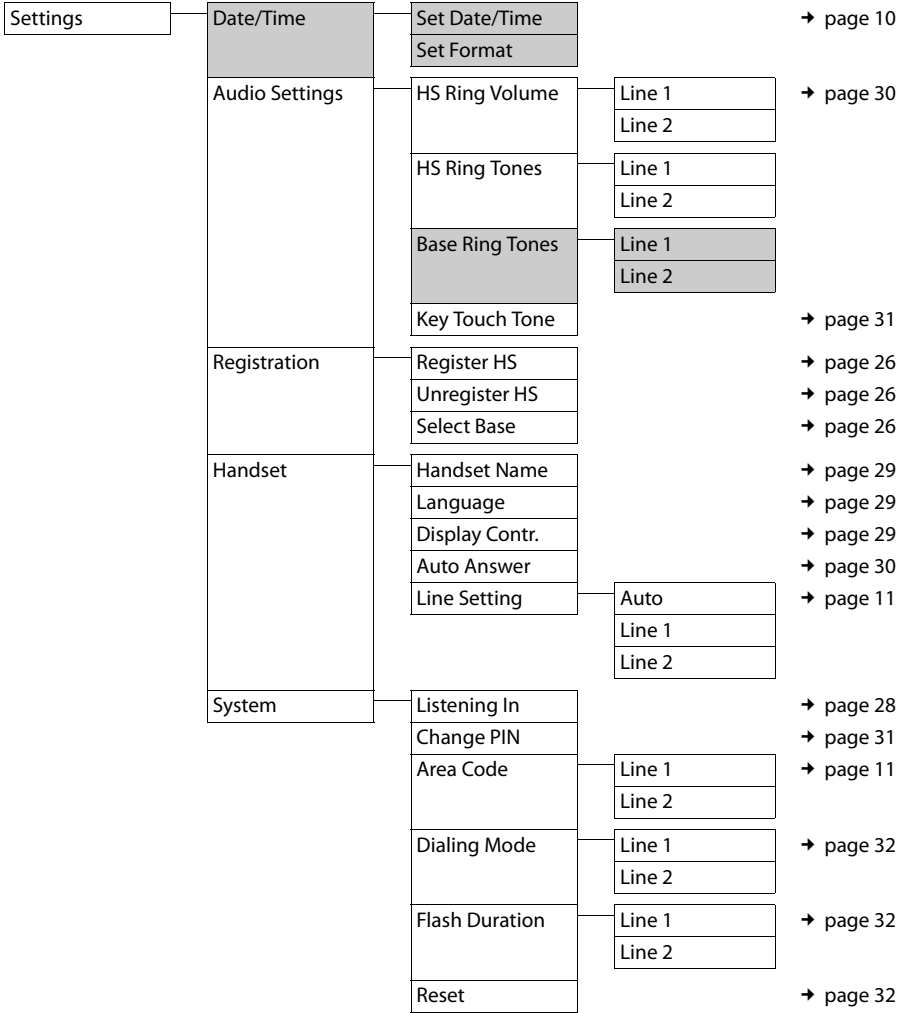
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Menu of the handset *

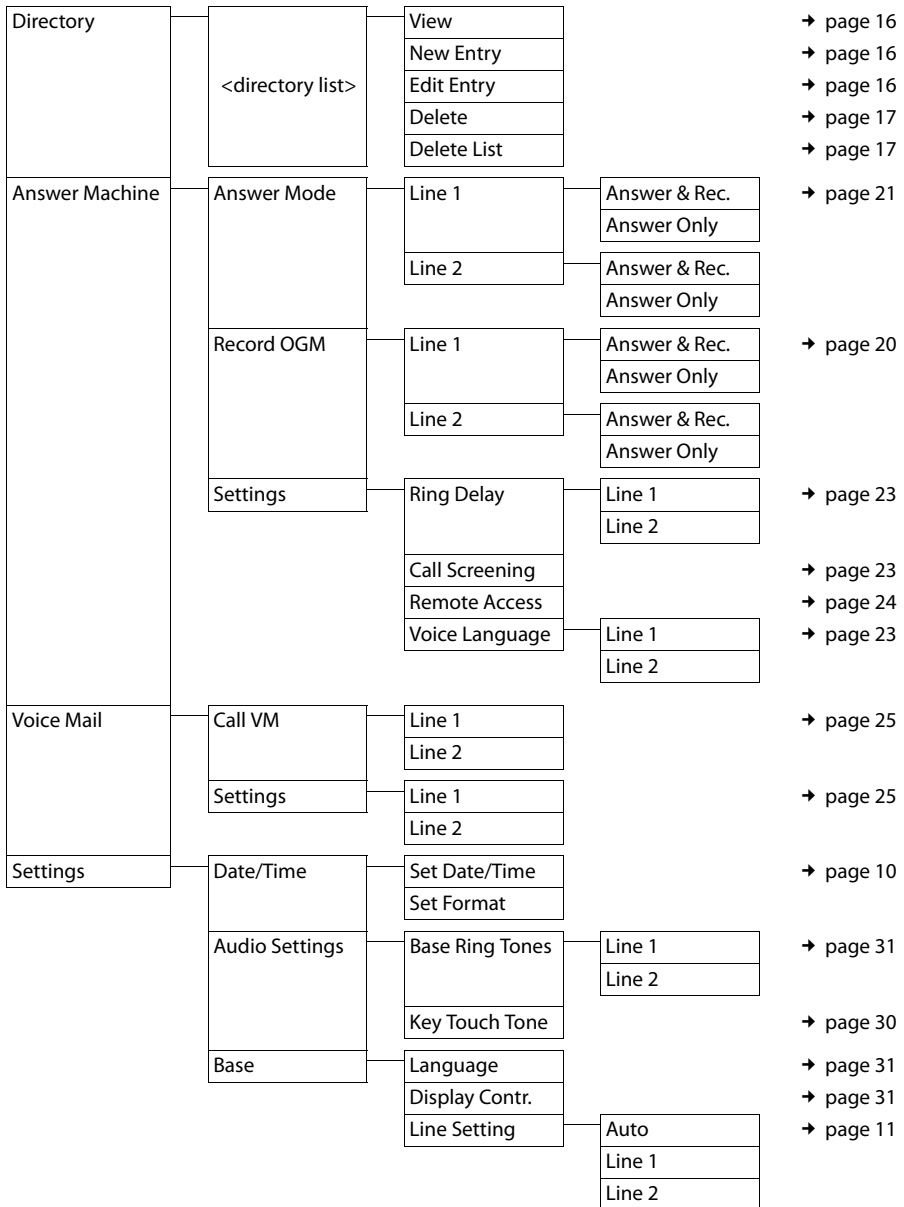


*The grey colored parts of the menu are also available in the base station's menu

Menu of the handset



Menu of the base station



Index

Symbols

- "External" (Calls list) 18
- "Withheld" (Calls list) 18

A

- Access protection 31
- Activating
 - answering machine 20
 - answering machine (remote operation)..... 24
 - auto answer 30
 - handset 13
 - internal conference call 28
 - keypad lock 13
- Announcement (answering machine) ... 20
- Announcement mode (answering machine)..... 19, 21
- Answering machine 19
 - activating/deactivation 20
 - deleting messages 22
 - playing back messages 21
 - recording an announcement/ announce only 20
 - remote operation 24
- Answering machine within the network see Voice mailbox
- Area codes 11
- Attended call transfer 27
- Auto answer 12, 30

B

- Base station
 - changing 26
 - connecting and setting up 8
 - connecting the device 9
 - display contrast 31
 - display language 31
 - PABX relevant settings 32
 - range 9
 - ring tone melody 31
 - ring tone volume 31
 - setting 31
 - settings 31
 - system PIN 31

- Battery
 - charge status 1
 - fitting 9
 - recommended batteries 34
- Best base station 26

C

Call

- answering 12
- conference call 28
- ending 12
- external 12
- internal 26
- picking up from answering machine 23
- transferring (connecting) 27
- Call acceptance 23
- Call duration 12
- Call history 17
- Call transfer 27
 - attended 27
 - unattended 27
- Call waiting 27
 - internal call 27
- Caller ID 12
- Calls list
 - "External" 18
 - "Withheld" 18
 - dialing 17
 - list type 18
 - name of caller 18
 - number of caller 18
 - status of entry 18
- Care of the telephone 33
- Changing
 - dialing mode 32
 - flash time 32
 - name of handset 29
 - ring tone 30
 - system PIN 31
- Character set table 15
- Charge saving function 23
- Charge status of the batteries 1, 2
- Clear key 14, 15, 16
- Conference call 28
 - external 29
- Control key 1, 13

- Correcting entries 15
- Customer Care 38
- D**
- Date format 10
- Deactivating
 - answering machine 20
 - auto answer 30
 - conference call 28
 - handset 13
 - keypad lock 13
- Default settings 32
- Deleting
 - announcement (answering machine) 20
 - characters 15
 - message 22
- De-registering handset 26
- Dialing mode 32
- Dialing with Calls list 17
- Directory 16
 - managing entries 16
 - opening 13
 - saving entry 16
- Display
 - charge status of the batteries 1
 - handset 1
 - in idle status 14
 - keys 1, 3, 14
 - number (CID/CNID) 12
- Display contrast
 - base station 31
 - handset 29
- Display language
 - base station 31
 - handset 29
- DP (pulse dialing) 32
- DTMF 32
- E**
- Earpiece mode 13
- Editing entries 15
- End Call key 1, 4, 12, 29
- Ending, call 12
- Ending, see Deactivate
- Entry
 - selecting (menu) 7
 - selecting from directory 16
 - status (Calls list) 18
 - writing, editing, correcting 15
- Erase key 3
- Example for menu input 7
- External
 - conference call 29
 - starting second external call 28
 - toggling between two calls 29
 - two simultaneous calls 28
- F**
- Fast access
 - voice mailbox 25
- Fast access, voice mailbox 25
- Flash time 32
- Format of Date, Time 10
- H**
- Handset
 - activating/deactivating 13
 - auto answer 30
 - changing name 29
 - changing to best reception 26
 - changing to different base station 26
 - charge times 34
 - contact with liquid 33
 - deactivating ring tone 30
 - de-registering 26
 - display contrast 29
 - display in idle status 1
 - display language 29
 - idle status 11, 14
 - loudspeaker volume 30
 - operating time 34
 - paging 26
 - plug for headset 1
 - reception indicator 9
 - registering 26
 - registering with another base station 26
 - ring tone melody 30
 - ring tone volume 30
 - settings 29
 - setup 9
 - transferring call 27
 - using several handsets 26
- Handsfree talking 13
- Headset plug 1
- Hold while making internal call 27

Index

- I**
- Icon
 - answering machine 20
 - display 14
 - keypad lock 13
 - new message 21
 - ring tone 30
 - Idle status (display) 11
 - returning to 14
 - Industry Canada Certification 35
 - Intercom/Conference key 4
 - Internal
 - making calls 26
 - simultaneous internal call 27
 - Internal call 26
 - call waiting 27
 - Internal conference 28
 - Internal conference call 28
- K**
- Keypad lock 13
- Keys**
- clear key 14, 15, 16
 - Control key 1, 13
 - display keys 1, 3, 14
 - End Call key 1, 4, 12, 29
 - Erase key 3
 - intercom/conference key 4
 - Last Number Redial key 17
 - Line 1 1
 - Line 1 with LED 4
 - Line 2 1
 - Line 2 with LED 4
 - menu key 14, 15, 16
 - mute key 4
 - On/Off key 1, 4
 - page key 4
 - Pound key 1, 13
 - redial/pause key 4
 - star key 1, 30
 - start/stop key with LED 3
 - Talk key 1, 12
 - talk/flash key 4
- L**
- Last number redial list 17
 - Line keys 1
 - Line keys with LEDs 4
 - Line settings 11
 - Liquid 33
- List (Calls list)
- call history 17
 - missed calls 18
 - type 18
- Listening in 28
- Listening in during recording 23
- Listening In function,
see internal conference
- Locating handset 26
- Lock keypad 13
- Loudspeaker volume (handset) 30
- M**
- Making calls
- answering a call 12
 - external 12
 - internal 26
- Medical equipment 6
- Menu
- key 14, 15, 16
 - menu guidance 14
 - menu input 7
- Messages 19
- deleting 22
 - icon for new message 21
 - playing back 21
- Microphone 1
- mute/unmute 33
- Missed call 18
- Mute key 4, 33
- N**
- Name of caller (Calls list) 18
- Network mailbox, see Voice mailbox
- Number
- adding to directory 17
 - display calling number (CIP) 12
 - saving in directory 16
- Number of caller (Calls list) 18
- O**
- On/Off key 1, 4
- P**
- PABX
- setting dialing mode 32
 - setting flash time 32
 - settings 32
 - switching to tone dialing 32
- Package contents 8
- Page key 4

- Paging 26
- Paging, handset 26
- PIN 31
- Playback (answering machine)
 - announcement 20
 - messages 21
- Pound key 1, 13
- Power consumption 34
- Power supply unit 6
- Protecting phone from access 31
- Pulse dialing 32

- Q**
- Questions and answers 33

- R**
- Range 9
- Reception indicator 9
- Redial/Pause key 4, 17
- Registering handset 26
- Remote control 24
- Ring tone
 - activating/deactivating 30
 - ajusting 30
 - changing 30
 - setting melody (base station) 31
 - setting melody (handset) 30
 - setting volume (base station) 31
 - setting volume (handset) 30

- S**
- Safety precautions 6
- Searching in the directory 16
- Service (Customer Care) 38
- Setting up, base station 8
- Settings
 - auto answer 30
 - base station 31
 - date/time 10
 - dialing mode 32
 - display contrast (base station) 31
 - display contrast (handset) 29
 - display language (base station) 31
 - display language (handset) 29
 - flash time 32
 - for connecting to PABX 32
 - handset 29
 - line settings 11
 - loudspeaker volume (handset) 30
 - restoring default settings 32
 - ring tone melody (base station) 31
 - ring tone melody (handset) 30
 - ring tone volume (base station) 31
 - ring tone volume (handset) 30
 - system 31
 - tone dialing 32
- Setup, handset 9
- Sound, see ring tone
- Special characters 15
- Specifications 34
- Star key 1, 30
- Start/stop key with LED 3
- System PIN 31

- T**
- Talk key 1, 12
- Talk/flash key 4
- Time format 10
- Tone dialing 32
- Troubleshooting 33

- U**
- Unattended call transfer 27
- Unknown caller 13
- Unmute key
 - Unmute microphone 33

- V**
- Voice mailbox 25
- Volume
 - handset loudspeaker 30
 - handset ring tone 30

- W**
- Writing entries 15